

## California Senior Medicare Patrol

# Medicare Fraud Alert

2018

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### Beware of New Medicare Card Phone Scams

We're getting several reports about a phone scam where beneficiaries are told that new Medicare cards are coming in the mail. This is true. But, the scammers say that before the cards come, beneficiary needs to get a temporary card, which costs between \$5-\$50 and you need to give them some personal information. This is **NOT TRUE**.

#### Tips:

- Your new card will be mailed to you. Medicare will not call you about your new card or number.
- The new cards are free. There is no cost to you.
- Update your current address with Social Security at: [ssa.gov/myaccount](https://ssa.gov/myaccount) or call 1-800-772-1213.
- Your new Medicare card will not include your Social Security number.
- Remember, you're getting a new number and a new card with the same benefits.
- After you receive your new card, shred your old card.

If you or someone you know comes across such Medicare related phone scams, call the Senior Medicare Patrol at 1-855-613-7080. If you need help with your Medicare, call the Health Insurance Counseling and Advocacy Program (HICAP) at 1-800-434-0222. Visit: [cahealthadvocates.org](http://cahealthadvocates.org).



Thank you!