

New Medicare Card Phone Scam Skit

Below is a sample skit demonstrating a common scenario with the new Medicare card phone scam. Feel free to add lib and tweak as you please. Have Fun! :)

Beneficiary is resting in recliner. The phone rings, waking him/her up.

RRRRing RRing ...

Bene: Hello ?

Crook : Hello, may I speak to Joe?

Bene: This is Joe.

Crook: Hi Joe. My name is Steve Crook and I am with Medicare. I am calling about getting your new card to you ASAP.

Bene: New card???

Crook: Yes Joe, we are issuing new cards and I am in charge of contacting the people in your town.

So Joe, for your protection, this call may be monitored and recorded for training. Joe, I will need to have you verify a few things, for your protection , OK?

Bene: Uh , sure...you're with who, Medicare did you say?

Crook: Yes Medicare. Now for your protection, Joe, I will need you to very just the last 4 numbers of your social security number, please.

Bene: Wait, I'm not sure. Can you tell me again....

Crook: Joe, I am with Medicare - in the new card verification department and my name is Steve. Here's my badge# A 12345B.

So let's get on with this, I don't want your coverage to stop because of this. Just give me the last 4 of your social security number and also your DOB.

Bene: Uh..okay.. 4444, but are you sure?

Crook: Look Joe, I'm just doing my job here. Now verify your address in Chico & zipcode. I don't want Medicare to drop you!

Bene: Oh! No, I need my Medicare coverage! Ok, my DOB is 3/2/1945.

Crook: Joe, you still bank with BofA, don't you?

Bene: Huh, oh no, I bank with Wells Fargo...

Crook: Ok I'll update that info too, Joe, so everything is in order. If you would go get your check book, I will verify it with you. I will wait ...(pause while Joe puts phone down and gets checkbook).

Bene: I'm back, but why do you need this?

Crook: To make sure Medicare gets paid! Medicare needs to get paid! You must really want to lose your coverage, Joe! Help me out here.... Just go get your checkbook.

Bene: Ok, ok, I have it.

Crook: Ok great Joe. I will read this to you, fair enough? I just need to be sure the numbers on the bottom of your check match. 398 111555, is that right?

Bene: Yes.

Crook: Just verify the rest for me and we are done.

Bene: 66578.

Crook: Ok, Joe, see, wasn't that easy? We are all done. Remember I am Steve in the NY office for new cards. Your card is being mailed soon.

Bye!