

***New Card, New Number:* Facts About Your NEW Medicare Card What People with Medicare and Caregivers Should Know**

- ✓ **Your new Medicare card will NOT have your Social Security number. This will help protect your identity.** Medicare is removing Social Security Numbers from Medicare cards. Your new Medicare card will have a new Medicare number unique to you, and will be an 11 digit identifier that's a mix of numbers and letters.
- ✓ **You will not see your new cards before April 2018.** CMS will mail out cards no earlier than April 1, 2018 and will continue through April 2019. Understand that mailing everyone a new card will take some time. Your card might arrive at a different time than your friend's or neighbor's.
- ✓ **You do not need to do anything!** This change will be automatic. **CMS will send you your new card in the mail.** If someone calls you and says they need to confirm your identity, or your Medicare number, **it's a SCAM.** If you get a call from someone and you're just not sure, **hang up** and call the CA-SMP for help.
- ✓ **Your benefits will stay the same.** The new Medicare numbers will **not** change anything in your coverage. You can start using your new card as soon as you receive it. When you receive your new card, **shred your old card.**
- ✓ **There is no charge for the new card. The card is free.** No one should tell you there is a one-time fee, or that you will lose benefits if you don't pay a fee or answer their questions.

SCAM ALERT

Scammers posing as Medicare reps will call asking for your current Medicare number & offer to send you a new card. Stay Alert. *Never* give your information to anyone who calls you on the phone or comes to your door!



Contact the CA Senior Medicare Patrol at 1-855-613-7080 to report this! Help is always free and confidential.

