



To report
Medicare fraud, call
1-855-613-7080

SMP Complex Cases



- Educate beneficiaries (Protect)
- Perform 1 / 1 counseling (Detect)
- Refer cases for investigation (Report)

February

33 cases logged

12/33 cases from HICAPs (% from HICAPs): 36%

4 from OC HICAP Counselors

Janet Frank from San Bernardino HICAP

Barbara Long from Tuolumne HICAP

Claire Pisching from Fresno HICAP

Debby Storre from Humboldt HICAP

Ronald Ring from Merced HICAP

Center for Health Care Rights

Claudia from Monterey County

Tim Sonnenburg of Passages/HICAP

Breakdown of types of cases/33:

Phone Scams	3
Compromised Number	1
Billing	13
Home Health	1
DME complaint	7
Suspicious Flyer/mail	4
Miscellaneous	4

Disposition of Cases

6/ cases referred to ACL/OIG

3/ cases referred to MEDIC and Julie Lowrie from Department of Managed Health Care

4/ cases referred to Carolyn Cahn of CMS Region IX

5/ cases under review by SMP

15/ cases resolved by SMP and closed

